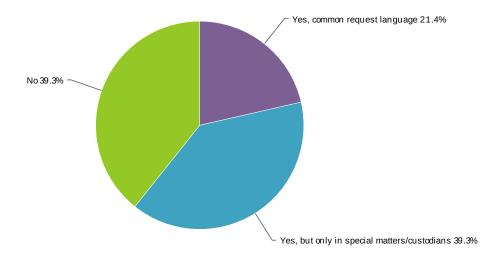
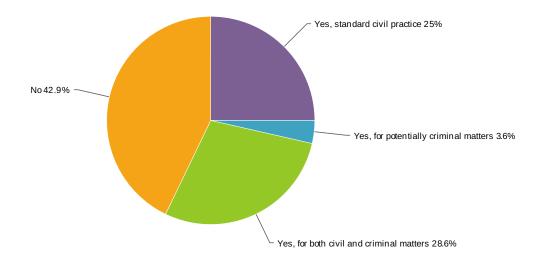
1. Have you ever had ESI from mobile devices requested?



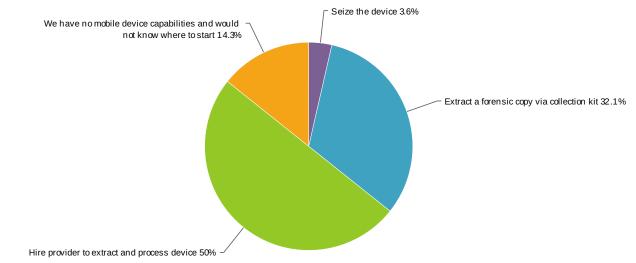
Yes, common request language	21.4%	6
Yes, but only in special matters/custodians	39.3%	11
No	39.3%	11
Don't know	0.0%	0
	Total	28

2. Have you ever had to preserve or collect ESI from a custodian's mobile device?



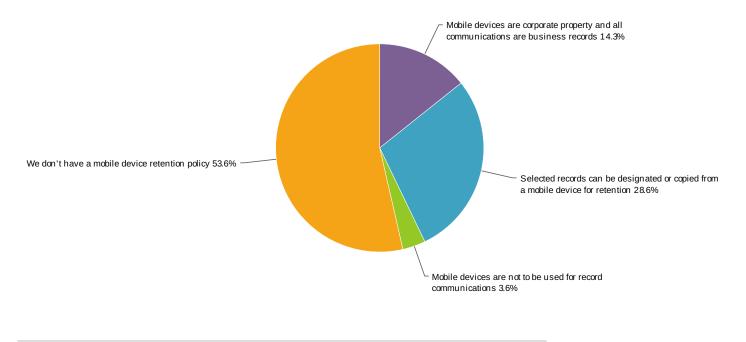
Yes, standard civil practice	25.0%	7
Yes, for potentially criminal matters	3.6%	1
Yes, for both civil and criminal matters	28.6%	8
No	42.9%	12
	Total	28

## 3. How would you preserve/collect from a mobile device?



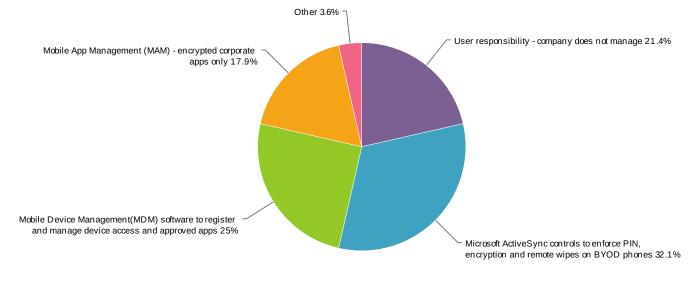
Seize the device	3.6%	1
Extract a forensic copy via collection kit	32.1%	9
Instruct custodian not to delete anything	0.0%	0
Hire provider to extract and process device	50.0%	14
We have no mobile device capabilities and would not know where to start	14.3%	4
	Total	28

## 4. What is your retention policy for mobile devices?



Mobile devices are corporate property and all communications are business records	14.3%	4
Selected records can be designated or copied from a mobile device for retention	28.6%	8
Mobile devices are not to be used for record communications	3.6%	1
We don't have a mobile device retention policy	53.6%	15
	Total	28

## 5. How do you manage mobile device access and security?



User responsibility - company does not manage	21.4%	6
Microsoft ActiveSync controls to enforce PIN, encryption and	32.1%	9

remote wipes on BYOD phones		
Mobile Device Management(MDM) software to register and manage device access and approved apps	25.0%	7
Mobile App Management (MAM) - encrypted corporate apps only	17.9%	5
Other	3.6%	1
	Total	28